



January 4, 2016

To Whom It May Concern:

Re: Letter of Recommendation - Pest Control by Green Giant

Pest Control by Green Giant has been providing full-service pest control to Albright College for over a year and their performance has been exceptional. I recommend Green Giant without hesitation.

Albright initially contracted with Green Giant while we were still under contract with another pest control company. That company was having little success controlling an ongoing issue. Green Giant was confident they could take care of the issue so we contracted them for that purpose. The improvement was almost immediate. Green Giant's level of success exceeded the results of our previous pest control company.

Response time for unexpected issues that arise is important to Albright. Our students are our top priority and I need to avoid our students being confronted by pest issues while on our campus.

Whenever we call for service, more times than not they respond the same day as the request. I would expect this level of service for stinging insects, rodents, and other emergency issues but Green Giant provides us with this level of response for all service requests.

The quality of the regularly scheduled visits is outstanding. The Green Giant technicians have found and eliminated issues before they became problems. Their technicians are well trained, thorough, courteous and very pleasant.

Our dealings with Green Giant have been easy. Communication is most often via text message, but phone calls and emails are also handled efficiently. It's simple, we contact them, and they show up and address the issue. We have never had unanswered requests and the service is always pleasant hassle free.

If you have any questions regarding Green Giant's services, please feel free to contact me.

Sincerely yours,

A handwritten signature in blue ink, appearing to read "Tim Rissel".

Tim Rissel
Director of Facilities Services & Operations
Albright College
13th and Bern Streets
P.O. Box 15234
Reading, PA 19612-5234
Phone: 610.921.7281
Fax: 610.921.7235